

MODULE 6:
ISO pacs.004.001.09
& pacs.002.001.10

AGENDA

1. Introduction

1.1 Welcome and Agenda for the Session

1.2 Recap of Previous Training Sessions

2. pacs.004 vs pacs.002

2.1 Shall I use a Return of Funds or a Rejection Message?

3. pacs.004.001.08

3.1 Scope - pacs.004.001.08

3.2 Return of Funds Message Flows

3.3 Message Structure and Elements Review

4. pacs.002.001.10

4.1 Scope - pacs.002.001.10

4.2 Rejection Message Flows: Slides 4 & 5 (covered in section 2:
pacs.004 vs pacs.002)

4.2 Message Structure and Elements Review

1.2 Past Modules

**Demystifying
ISO 2022**
(September 2020)

**RTGS Migration Plans
CBPR+ Message Flows**
(October 2020)

**SWIFT Transaction Management
Platform**
(November 2020)

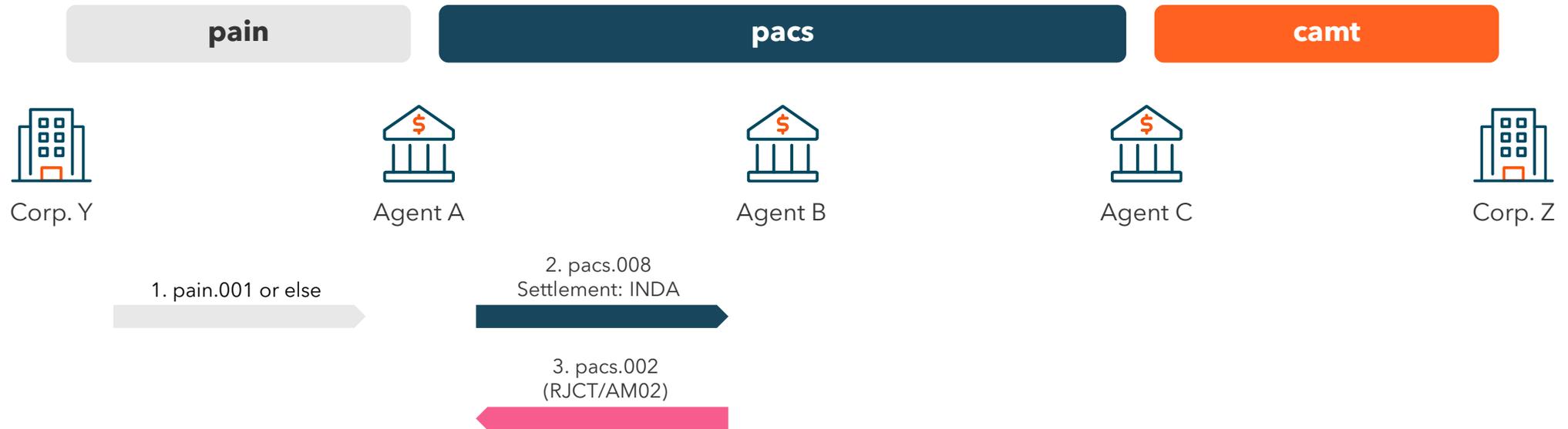
Deep Dive pacs.008
(December 2020)

Deep Dive pacs.009
(February 2021)

AVAILABLE FOR EACH MODULE

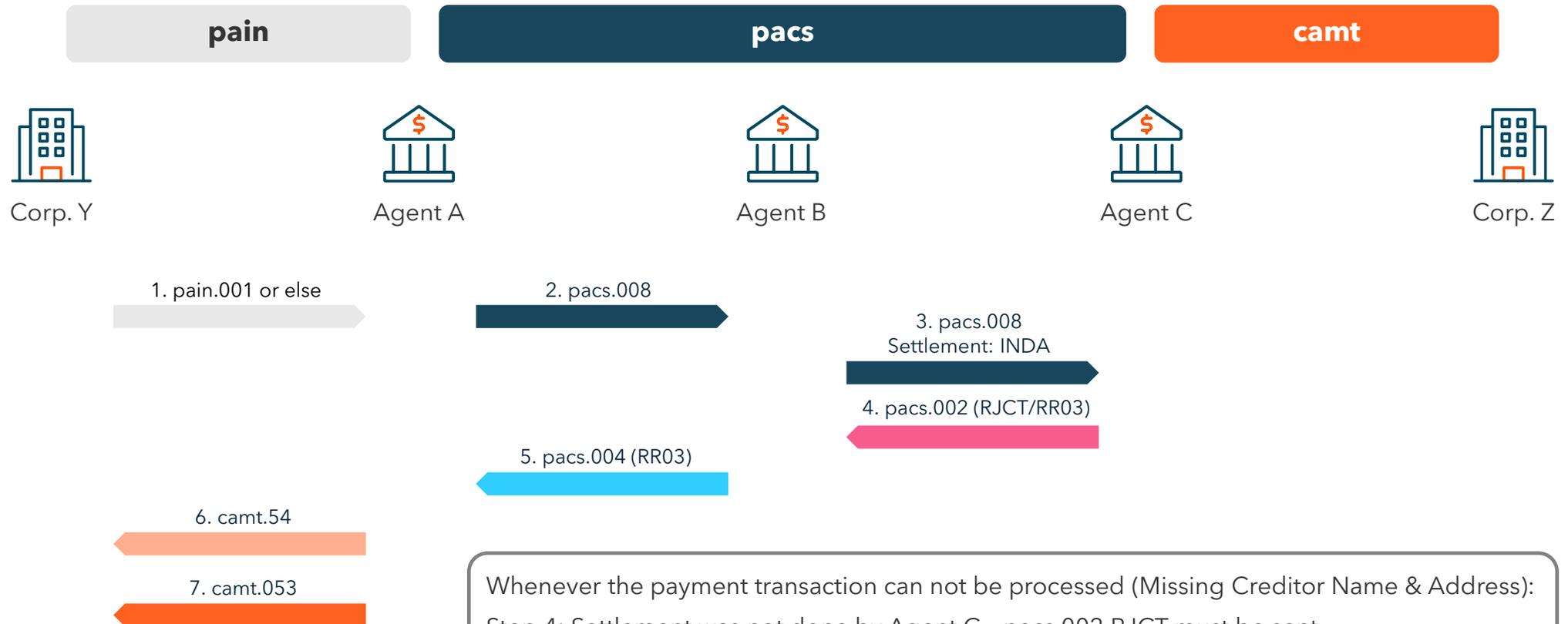
- Learning Guide
- Links to Webcast Recording
- Training Deck
- Enriched Q & A Document

2.1 Difference between a Return and a Reject



Whenever the payment transaction can not be processed (eg invalid Currency) and Settlement is not done yet, the pacs.002 should be used to reject the payment transaction.

2.1 Difference between a Return and a Reject (continued)



Whenever the payment transaction can not be processed (Missing Creditor Name & Address):
 Step 4: Settlement was not done by Agent C - pacs.002 RJCT must be sent
 Step 5: Settlement has been done by Agent B - pacs.004 must be sent to return the funds

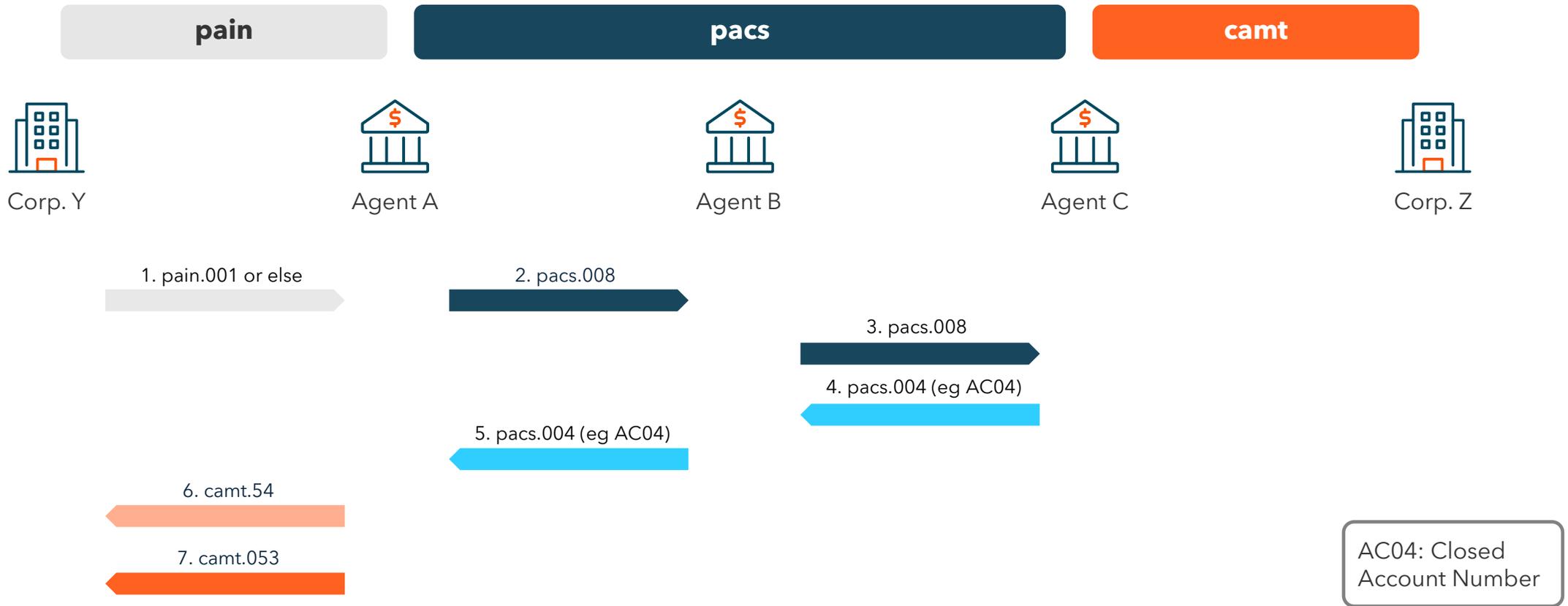
3.1 pacs.004.001.09 – Payment Return

(FIN MT Equivalent: MT 103/MT 202 – Field 72 – /RETN/)

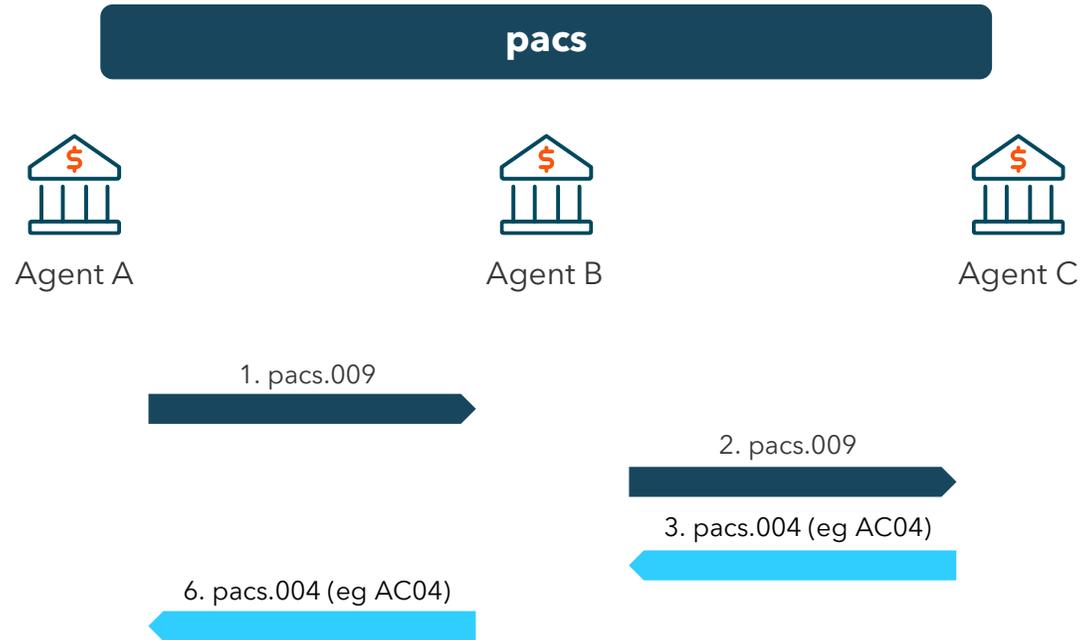
SCOPE

The **PaymentReturn** message is sent by an agent to the previous agent chain to undo a payment previously settled.

3.2 pacs.004.001.09 - Return of a pacs.008.001.08

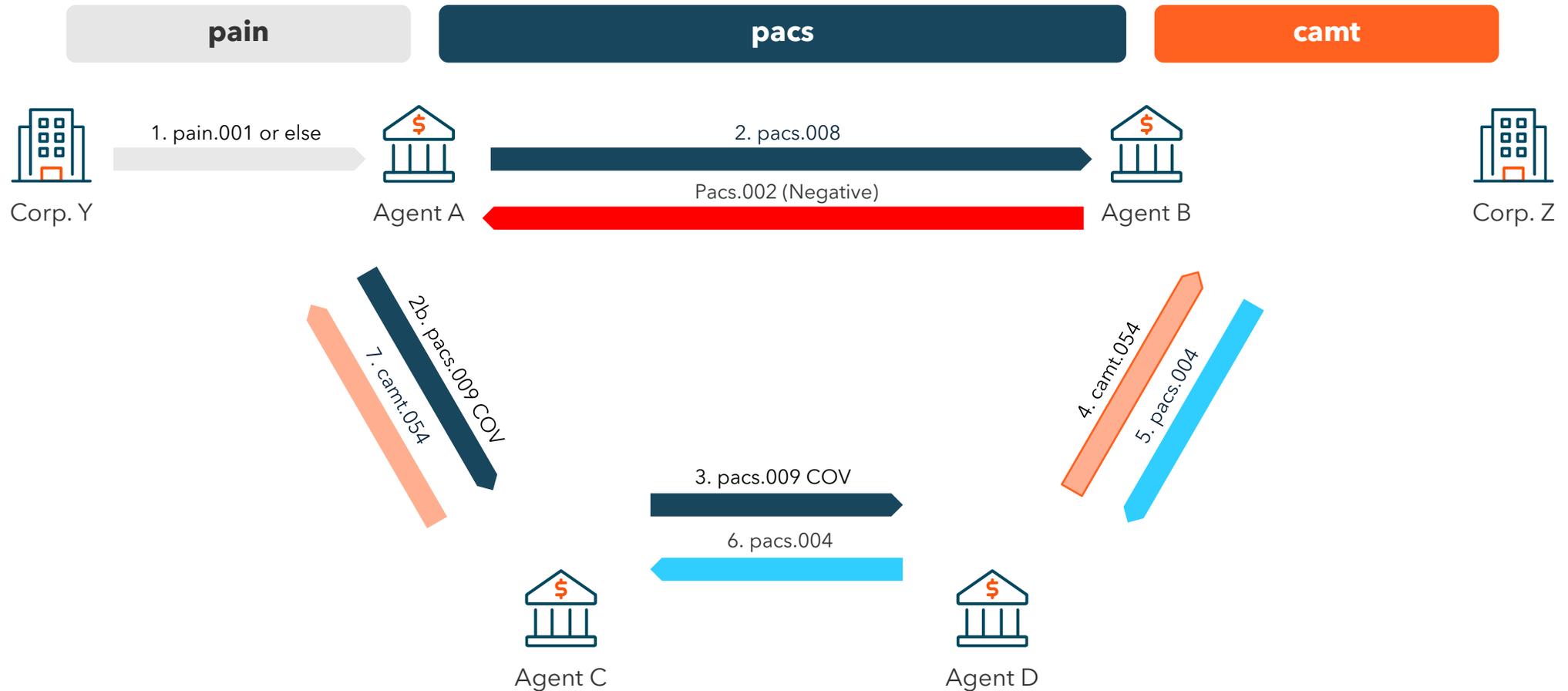


3.2 pacs.004.001.09 - Return of a pacs.009.001.08



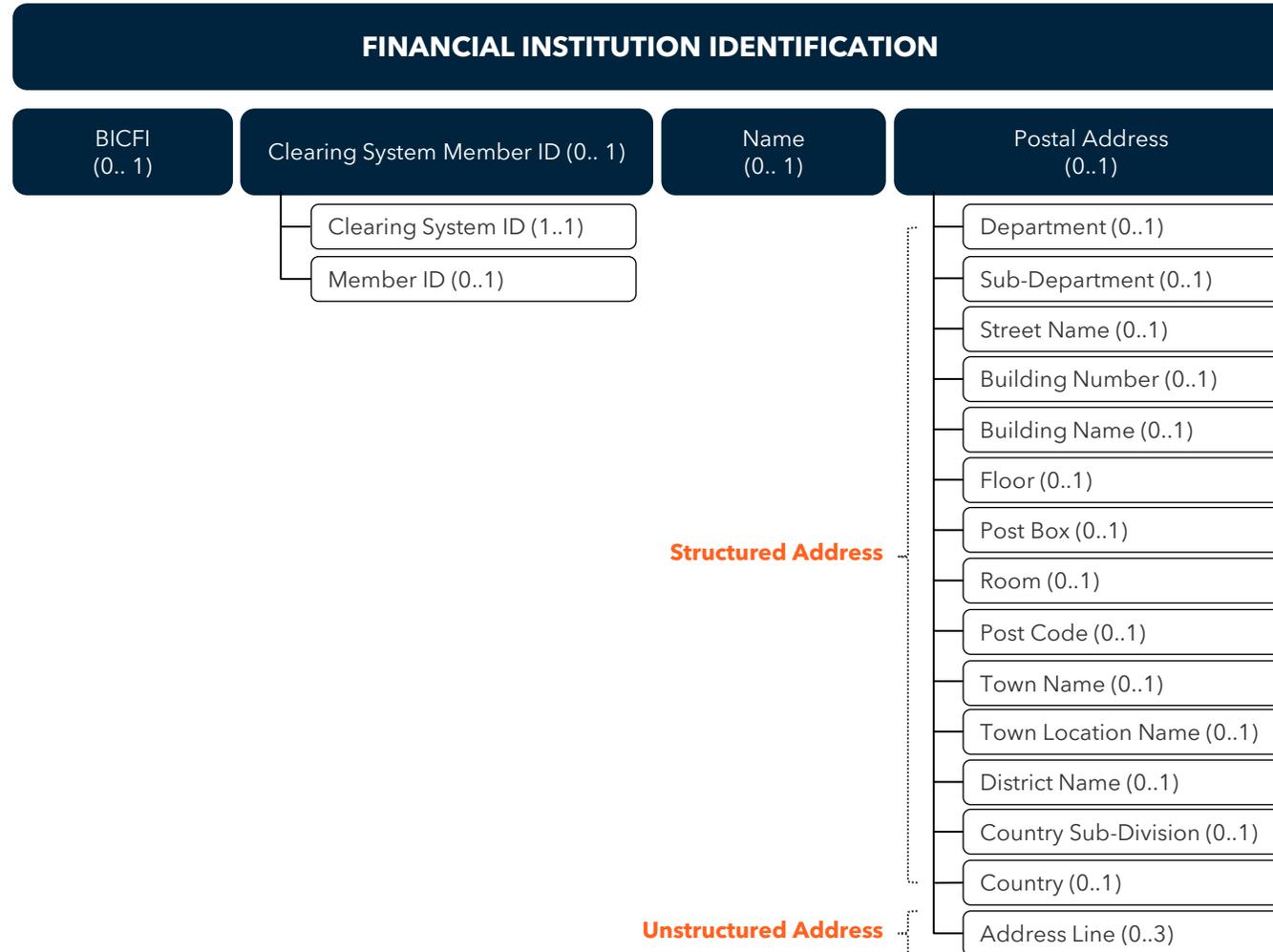
AC04: Closed Account Number

3.2 pacs.004.001.09 - Return of a pacs.009.001.08 COV



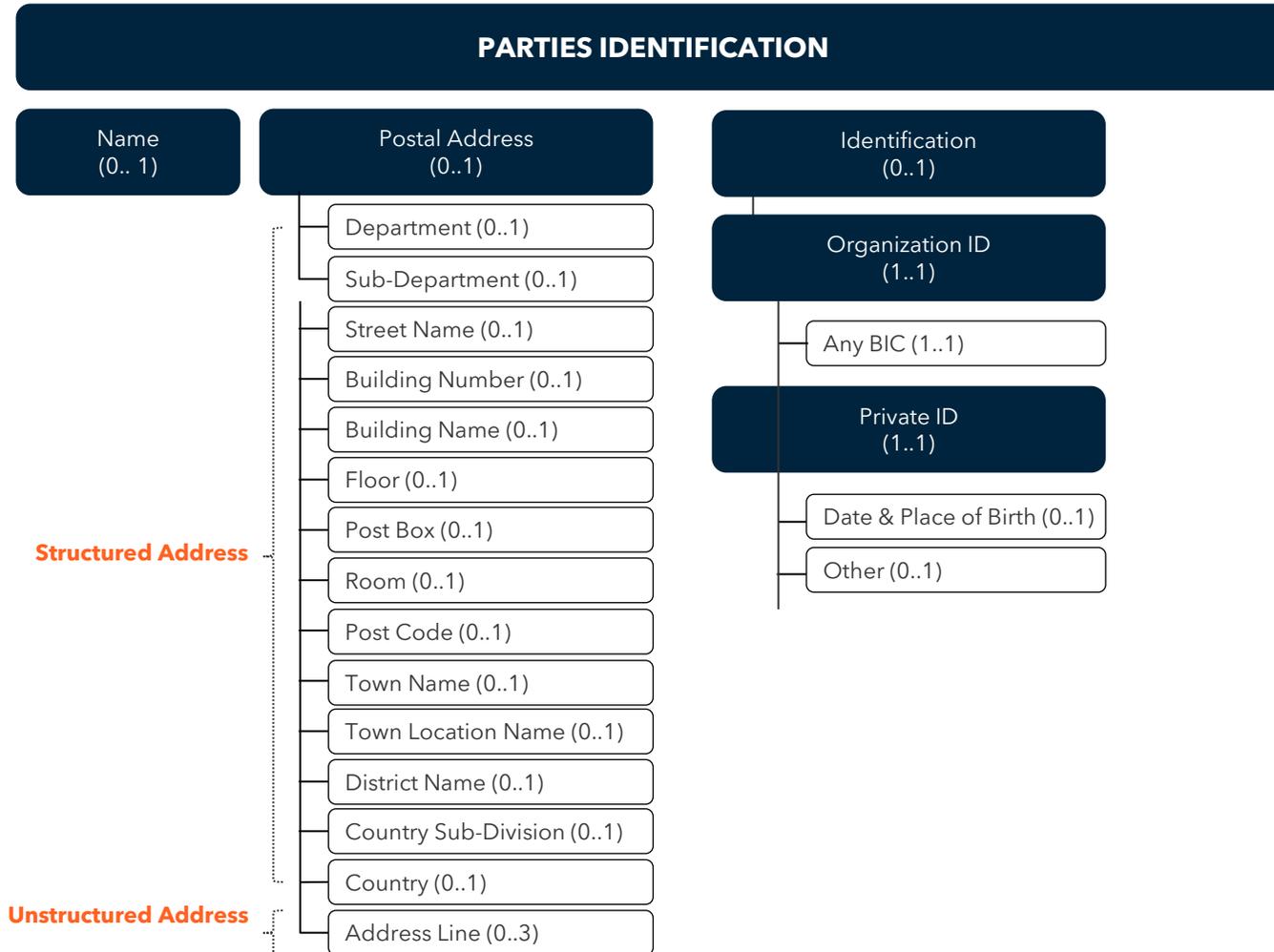
3.3 Identification of Agents

(Refresher Modules 4 & 5)



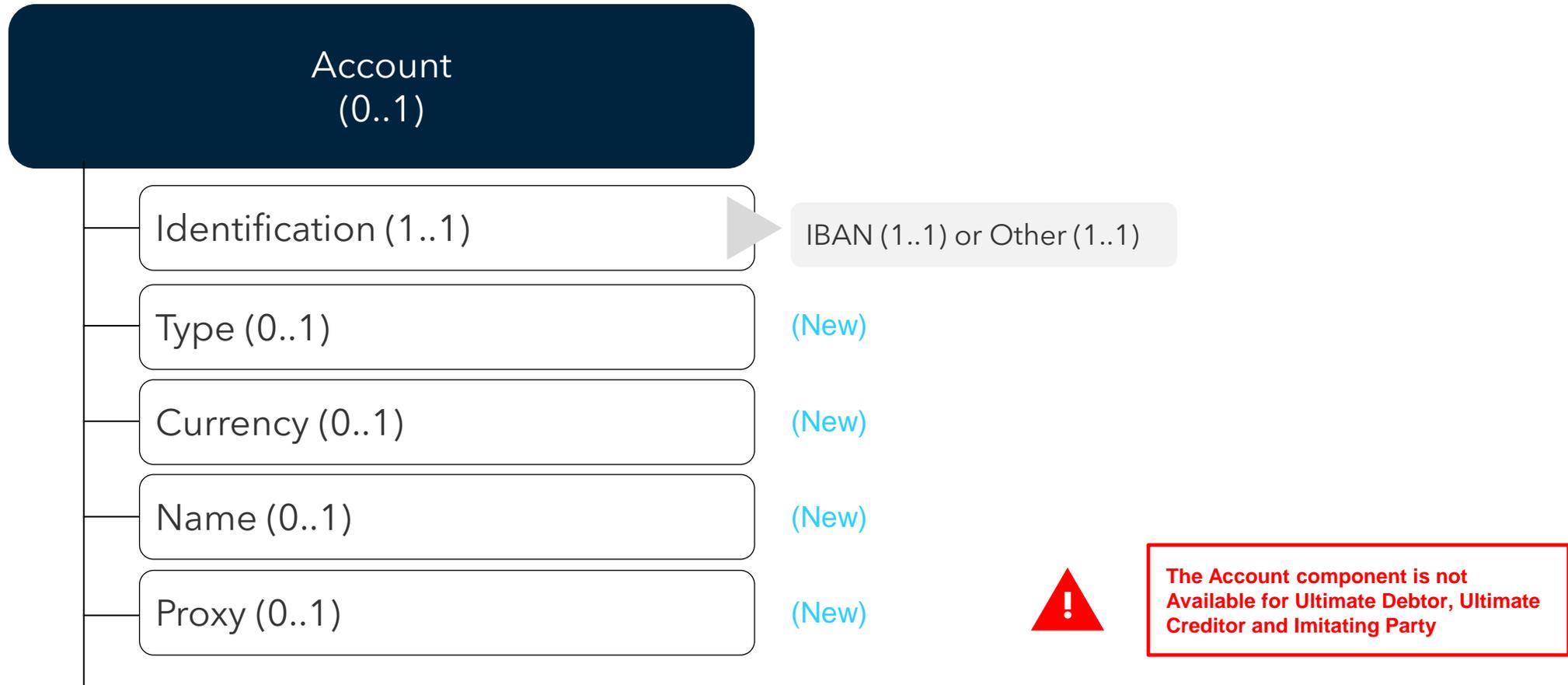
3.3 Identification of Parties

(Modules 4 & 5 Refresher)



3.3 Account Structure

(Refresher Modules 4 & 5)

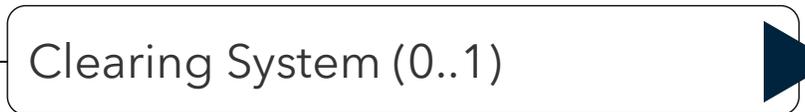


3.3 Settlement Information/Settlement Method

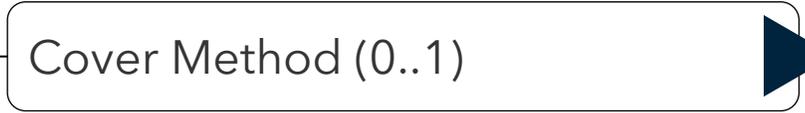
(Refresher Modules 4 & 5)



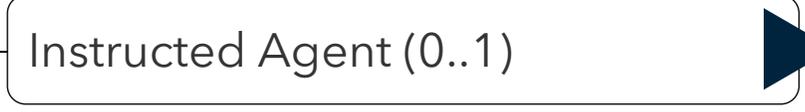
(New)



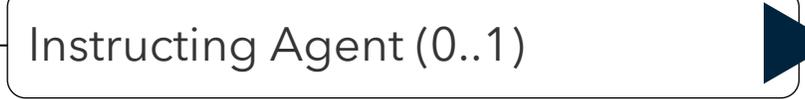
CLRG (HVPS+ flow only)



COVE (CBPR+) - Not Used in Pacs.004



INDA (CBPR+)



INGA (CBPR+)



INDA: Settlement Account is maintained by the **INSTRUCTED AGENT**
INGA: Settlement Account is maintained by the **INSTRUCTING AGENT**

3.3 Identifications: pacs.004.001.09

PATH	IDENTIFICATION	SPECIFICITIES
Group Header/	Message Identification (1..1)	Identifies the MX ISO 20022 message - Max 35 Characters Point to Point
Transaction Information/	Return Identification (0..1)	Identification of the Returned transaction Max 35 characters End to End
	Original Instruction Identification (0..1)	FIN Equivalent: (Field 20) of underlying transaction, i.e. pacs.008/pacs.009 Limited to 16 characters to allow smooth translation Point to Point
	Original End to End Identification (1..1)	FIN Equivalent: (Field 21 of MT 202 COV) of underlying transaction, i.e. pacs.008/pacs.009 Max 35 characters End to End
	Original Transaction Identification (0..1)	Conditional - Max 35 characters of underlying transaction, i.e. pacs.008/pacs.009 End to End
	Original UETR (1..1)	FIN Equivalent: (Field 121, Block 3) of underlying transaction, i.e. pacs.008/pacs.009 - Mandatory- exact 36 characters (validated) End to End
	Original Clearing System Reference (0..1)	(New) - of underlying transaction, i.e. pacs.008/pacs.009 Reference allocated by RTGS System - Max 35 characters From RTGS to Direct Member only

3.3 Original Group Information: pacs.004.001.09

PATH	ELEMENT	DEFINITION
Transaction Information/ Original Group Information	Original Message Identification (1..1)	Message Identification of underlying transaction
	Original Message Name Identification (1..1)	Format of the underlying transaction (eg pacs.008.001.08)
	Original Creation Date Time (0..1)	Creation Date Time of the underlying transaction

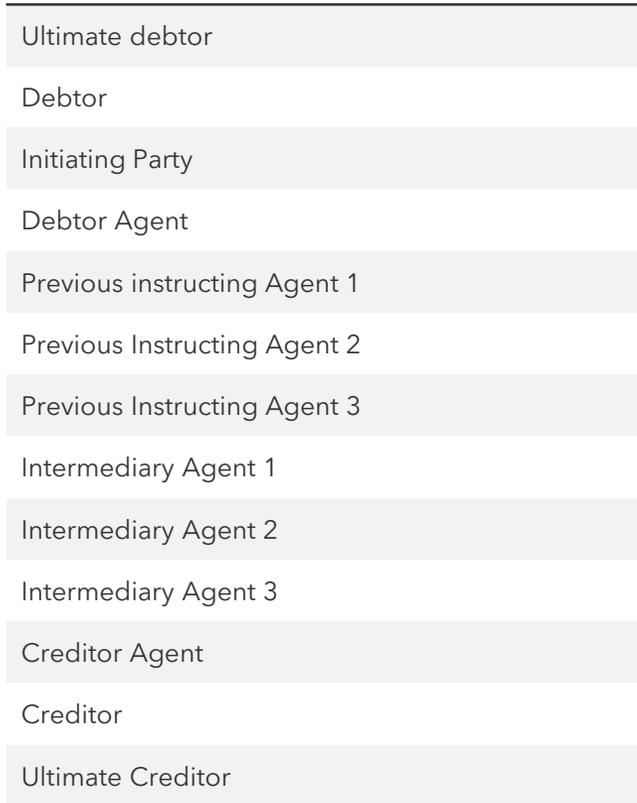
3.3 Amounts

AMOUNT ELEMENTS	SPECIFICITIES
Transaction Information/ Original Interbank Settlement Amount	Interbank Settlement Amount from Underlying Transaction
Transaction Information/ Returned Interbank Settlement Amount	Interbank Settlement Amount of the Returned Transaction
Transaction Information/ Returned Instructed Amount	Instructed Amount of the Returned Transaction
Transaction Information/Charges Information/Amount	Return Transaction Charges
Original Transaction Reference/Interbank Settlement Amount	Interbank Settlement Amount from Underlying Transaction
Original Transaction Reference/Amount/Instructed Amount	Instructed Amount of the Underlying Transaction
Original Transaction Reference/Amount/Equivalent Amount	Amount expressed in the Debtor's Account Currency of the Underlying Transaction
Total Returned Interbank Settlement Amount	Not Used - Single transactions only are allowed for CBPR+ and HVPS+
Compensation Amount	Not Used - Used in Direct Debit Transactions

3.3 Return Reason Information

Return Reason Information/Originator (0..1)	Party that issues the Return transaction
Return Reason Information/Reason/Code (1..1)	Reason for the Return in coded form (Proprietary/Free text not allowed in CBPR+) - Codes must be contained in ISO Code List published under www.iso.org
Return Reason Information/Additional Information (0..2)	Additional details about the return in free text (Max 105 Text)

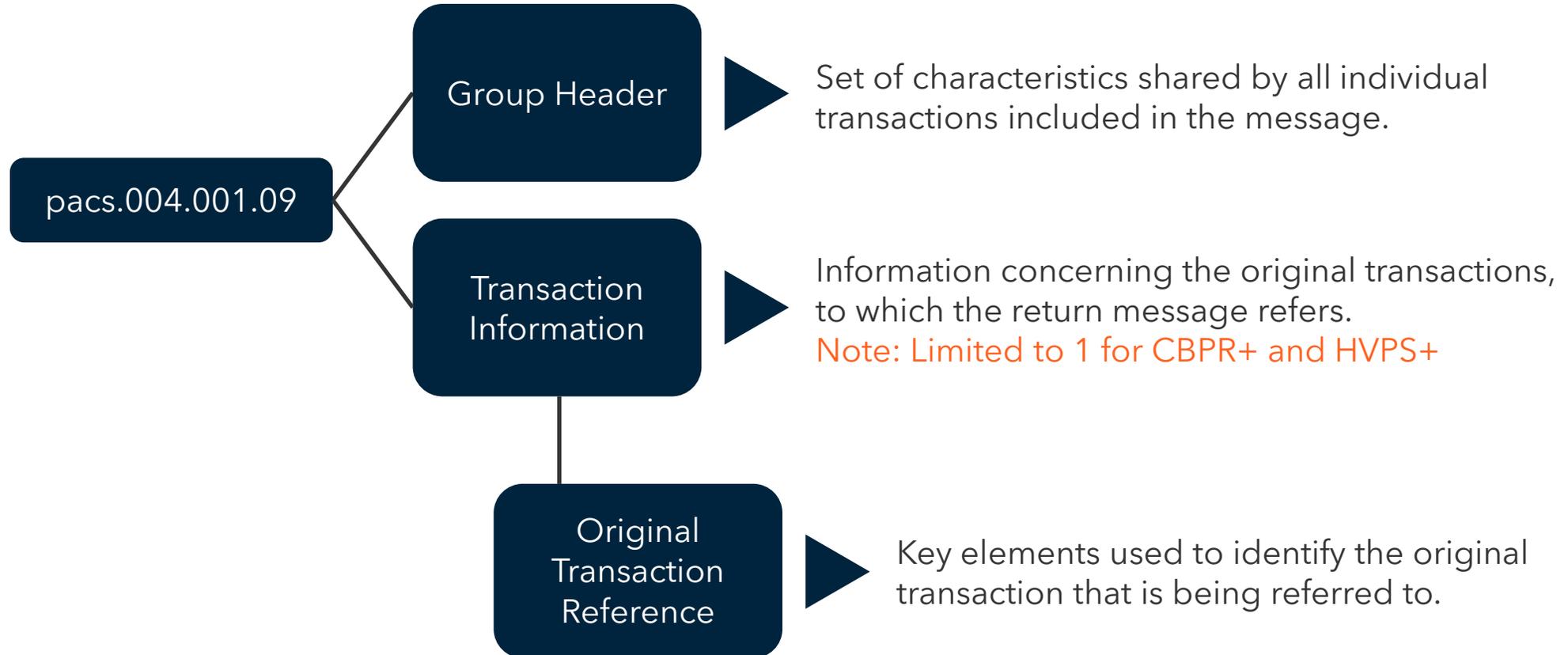
3.3 Return Chain

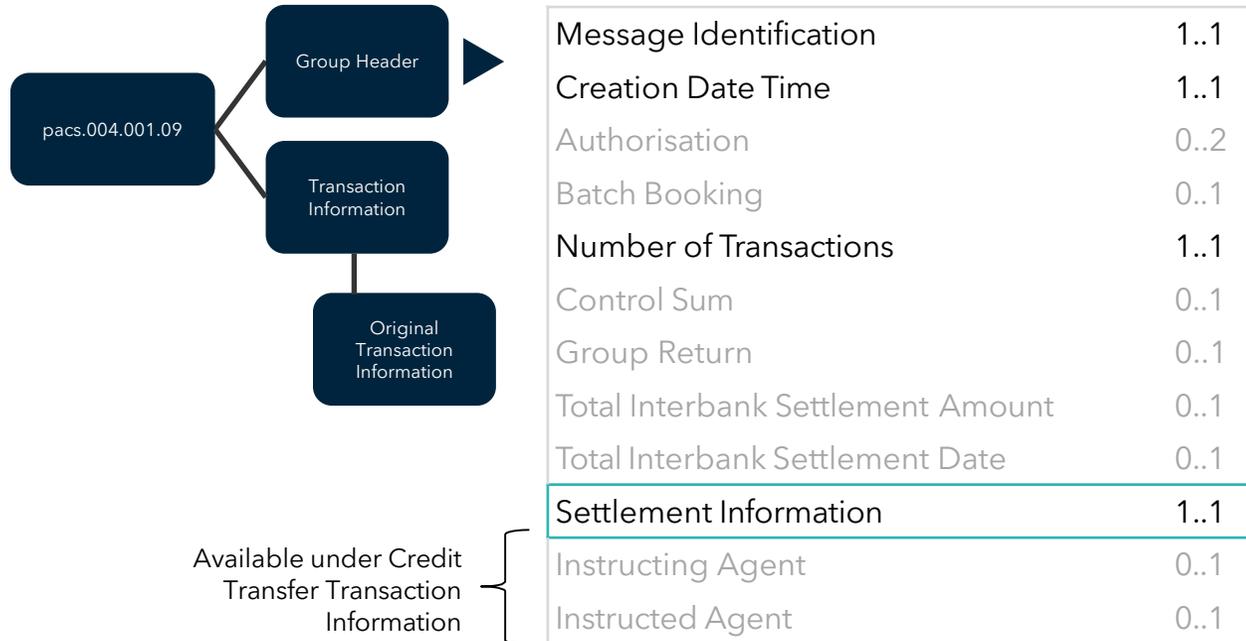


Parties involved in the Return Transaction

Note: Ultimate Debtor, Debtor, Debtor Agent, Ultimate Creditor, Creditor, Creditor Agent from the original transaction (pacs.008 or pacs.009) can be found under Original Transaction Reference block

3.3 pacs.004.001.09 Message Structure



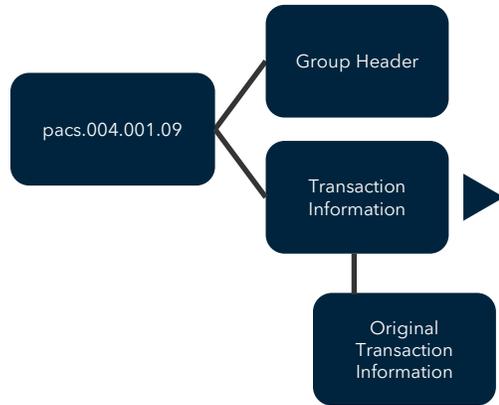


Available under Credit Transfer Transaction Information

● Element removed in pacs.004 CBPR+

Settlement Information 1..1

Settlement Method (Slide 13)	1..1
Settlement Account (Slide 12)	0..1
Clearing System	0..1
Instructing Reimbursement Agent	0..1
Instructing Reimbursement Agent Account	0..1
Instructed Reimbursement Agent	0..1
Instructed Reimbursement Agent account	0..1
Third Reimbursement Agent	0..1
Third Reimbursement Agent Account	0..1

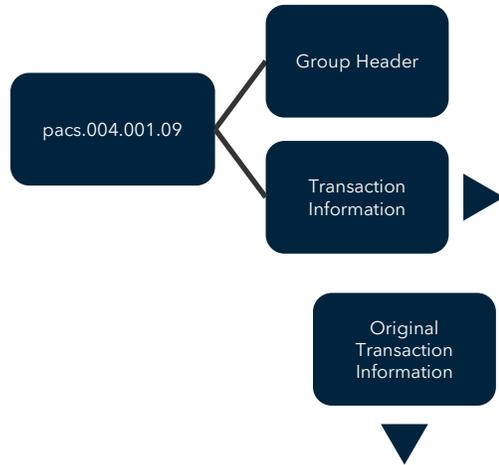


Transaction Information 2/2

Returned Instructed Amount (Slide 16)	0..1
Exchange Rate	0..1
Charge Bearer	0..1
Charges Information	0..*
Instructing Agent	1..1
Instructed Agent	1...1
Return Chain (Slide 18)	1..1
Return Reason Information (Slide 17)	1..1

Transaction Information 1/2

Return Identification (Slide 14)	0..1
Original Group Information (Slide 15)	0..1
Original Instruction Identification (Slide 14)	0..1
Original End to End Identification (Slide 14)	1..1
Original Transaction Identification (Slide 14)	0..1
Original UETR (Slide 14)	1..1
Original Clearing System Reference (Slide 14)	0..1
Original Interbank Settlement Amount (Slide 16)	0..1
Original Interbank Settlement Date	0..1
Returned Interbank Settlement Amount (Slide 16)	1..1



Copy of elements from the underlying payment transaction, i.e..

Please refer to Module 4:
pacs.008 Deep Dive

Please refer to Module 5:
pacs.009 Deep Dive

4.1 pacs.002.001.10

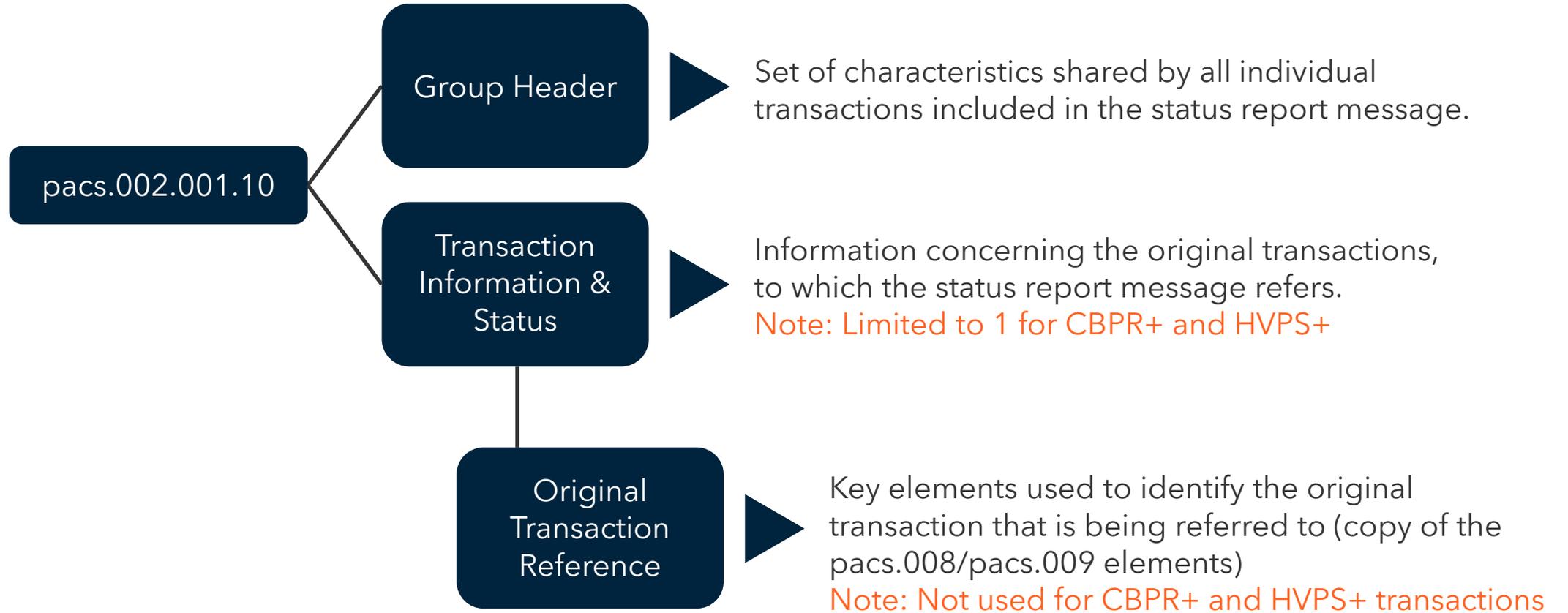
FI to FI Payment Status Report

SCOPE:

The **FItoFIPaymentStatusReport** message is sent by an instructed agent to the previous party in the payment chain. It is used to inform this party about the positive or negative status of an instruction (either single or file). It is also used to report on a pending instruction.

4.3 pacs.002.001.10

Message Structure



4.3 Original Group Information: pacs.002.001.10

PATH	ELEMENT	DEFINITION
Transaction Information/ Original Group Information	Original Message Identification (1..1)	Message Identification of underlying transaction
	Original Message Name Identification (1..1)	Format of the underlying transaction (eg pacs.008.001.08)
	Original Creation Date Time (0..1)	Creation Date Time of the underlying transaction

4.3 Identifications: pacs.002.001.10

PATH	IDENTIFICATION	SPECIFICITIES
Group Header/	Message Identification (1..1)	Identifies the MX ISO 20022 message - Max 35 Characters Point to Point
Transaction Information/	Status Identification (0..1) - Not used in CBPR+	Identification of the Reported Status Max 35 characters End to End
	Original Instruction Identification (1..1)	FIN Equivalent: (Field 20) of underlying transaction, i.e. pacs.008/pacs.009 Limited to 16 characters to allow smooth translation Point to Point
	Original End to End Identification (1..1)	FIN Equivalent: (Field 21 of MT 202 COV) of underlying transaction, i.e. pacs.008/pacs.009 Max 35 characters End to End
	Original Transaction Identification (0..1)	(New) - Conditional - Max 35 characters of underlying transaction, i.e. pacs.008/pacs.009 End to End
	Original UETR (1..1)	FIN Equivalent: (Field 121, Block 3) of underlying transaction, i.e. pacs.008/pacs.009 - Mandatory- exact 36 characters (validated) End to End
	Clearing System Reference (0..1)	(New)- of underlying transaction, i.e. pacs.008/pacs.009 Reference allocated by RTGS System - Max 35 characters From RTGS to Direct Member only

3.3 Transaction status

Specifies the Status of a Transaction, In a Coded Form

CODE	NAME	ISO DEFINITION	pacS HIGH LEVEL USE CASE
ACCC	AcceptedSettlementCompleted	Settlement on the creditor's account has been completed.	Sent by Creditor Agent to confirm the settlement on the creditor's account
ACCP	AcceptedCustomerProfile	Preceding check of technical validation was successful. Customer profile check was also successful.	Sent by any Agent in the payment chain to confirm acceptance prior to technical validation.
ACSC	AcceptedSettlementCompleted	Settlement has been completed.	Sent by the Any Agent to confirm settlement of a payment message leg.
ACSP	AcceptedSettlementInProgress	All preceding checks such as technical validation and customer profile were successful and therefore the payment initiation has been accepted for execution.	Sent by any Agent to the to confirm the payment is accepted following technical validations being successfully completed.
ACTC	AcceptedTechnicalValidation	Authentication and syntactical and semantical validation are successful	Sent by any Agent in the payment chain to the previous Agent to confirm the payment is accepted following technical validations being successfully completed.
ACWC	AcceptedWithChange	Instruction is accepted but a change will be made, such as date or remittance not sent.	Sent by any Agent in the payment chain to the previous Agent to confirm the payment is accepted following amendments being made
ACWP	AcceptedWithoutPosting	Payment instruction included in the credit transfer is accepted without being posted to the creditor customer's account.	Sent by Creditor Agent to the previous Agent to confirm the acceptance of payment without settlement on the creditor's account,
PDNG	Pending	Payment initiation or individual transaction included in the payment initiation is pending. Further checks and status update will be performed.	Sent by any Agent in the payment chain to the previous Agent as an interim status whilst other validations are performed.
RCVD	Received	Payment initiation has been received by the receiving agent.	Sent by Any Agent to the previous Agent as confirmation that their Customer Credit Transfer initiation request has been received by the payment engine.
RJCT	Rejected	Payment initiation or individual transaction included in the payment initiation has been rejected.	Sent by Any Agent to inform the previous Agent that their Customer Credit Transfer has been rejected.

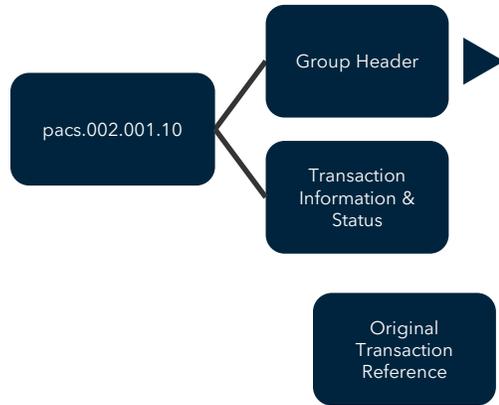
Positive Logical Order

1. RCVD
2. ACTC
3. ACCP
4. ACWC
5. ACSP
6. ACSC
7. ACCC

Note: If Transaction Status/Code equals RJCT, then "Status Reason information/Reason" is mandatory.

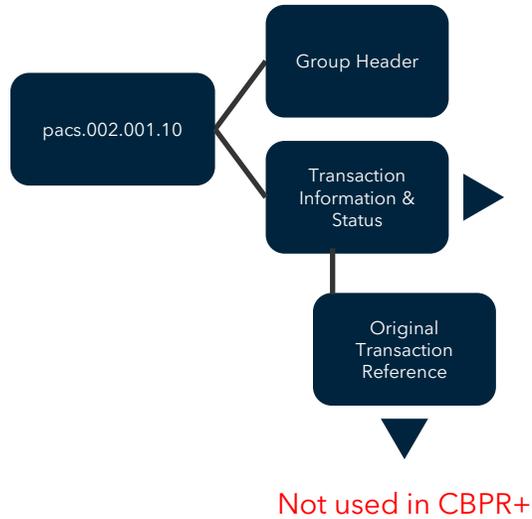
3.3 Status Reason Information

Status Reason Information/Originator (0..1)	Party that issues the Status
Status Reason Information/Reason/ Code (1..1)	Reason for the status report - if codes are used, these must be contained in the ISO Code List published under www.iso.org
Status Reason Information/Additional Information (0..2)	Additional details about the status reason



Message Identification	1..1
Creation Date Time	1..1
Instructing Agent	0..1
Instructed Agent	0..1

● Element removed in pacs.002 CBPR+



Status Identification	0..1
Original Group Information (Slide 26)	0..1
Original Instruction Identification (Slide 27)	0..1
Original End to End Identification (Slide 27)	1..1
Original Transaction Identification (Slide 27)	0..1
Original UETR (Slide 27)	1..1
Transaction Status (Slide 28)	1..1
Status reason Information (Slide29)	0..1
Charge Information	0..*
Acceptance date Time	0...1
Effective Interbank Settlement Date	0..1
Account Service Reference	0..1
Clearing System Reference (Slide 27)	0..1
Instructing Agent	1..1
Instructed Agent	1..1

● Elements removed in pacs.002 CBPR+

Disclosures & Disclaimers

BNY is the corporate brand of The Bank of New York Mellon Corporation and may be used to reference the corporation as a whole and/or its various subsidiaries generally and may include The Bank of New York Mellon, a banking corporation organized and existing pursuant to the laws of the State of New York operating in the United States at 240 Greenwich Street, New York, NY 10286, operating in England through its branch at 160 Queen Victoria Street, London EC4V 4LA, England, and operating in Germany through its branch at MesseTurm, Friedrich-Ebert-Alange 49, 60327 Frankfurt am Main, Germany. The Bank of New York Mellon has various other subsidiaries, affiliates, branches and representative offices in the Asia-Pacific Region which are subject to regulation by the relevant local regulator in that jurisdiction. The information contained in this material is for use by wholesale clients only and is not to be relied upon by retail clients. Not all products and services are offered at all locations.

This presentation, which may be considered advertising, is for general information and reference purposes only and is not intended to provide tax, legal, investment, accounting, financial or other professional advice on any matter, and should not be used or relied upon as such. This material does not constitute a recommendation by BNY of any kind. The views expressed within this material are those of the contributors and not necessarily those of BNY. BNY has not independently verified the information contained in this material and makes no representation as to the accuracy, completeness, timeliness, merchantability or fitness for a specific purpose of the information provided in this material. BNY assumes no direct or consequential liability for any errors in or reliance upon this material.

This material may not be reproduced or disseminated in any form without the express prior written permission of BNY. BNY will not be responsible for updating any information contained within this material and opinions and information contained herein are subject to change without notice. Trademarks, service marks, logos and other intellectual property marks belong to their respective owners.

©2025 The Bank of New York Mellon. All rights reserved. Member FDIC.
November 2025

