

# MODULE 7: ISO camt.056 & camt.029

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# AGENDA

## 1. Introduction

- Welcome and Agenda Overview
- Recap of Previous ISO 20022 Training Sessions

## 2. camt.056 & camt.029

- Scope - camt.056 & camt.029
- Message Flows - of a Cancellation Request
- pacs.056 & pacs.029 Message Structure and Elements review

# Available ISO 20022 Training Modules

## Demystifying ISO 20022

(September 2020)

## RTGS Migration Plans CBPR+ Message Flows

(October 2020)

## SWIFT Transaction Management Platform

(November 2020)

## Deep Dive pacs.008

(December 2020)

## Deep Dive pacs.009

(February 2021)

## Deep Dive pacs.004 & pacs.002

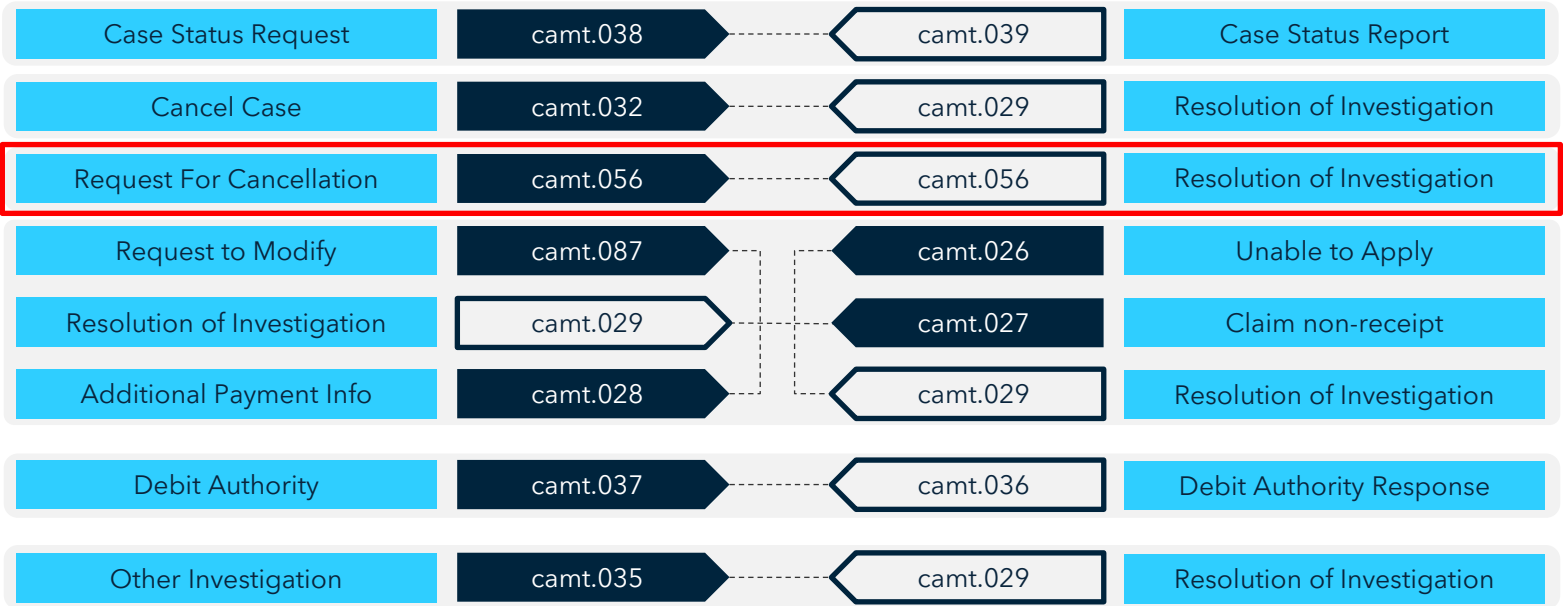
(April 2021)

### AVAILABLE FOR EACH MODULE

- Learning Guide
- Links to Webcast Recording
- Training Deck
- Enriched Q & A Document

# Introduction

## E&I Set of Messages (Exception & Investigation)



Source: Case Management Working Group

**Implementation Dates**  
**November 2022:** camt.056 & camt.029  
**November 2023:** Remaining E&I messages

# camt.056.001.08 – FIToFIPayment Cancellation Request

(FIN MT Equivalent: MT n92)

## SCOPE

The **FIToFIPaymentCancellationRequest** message is exchanged between the instructing agent and the instructed agent to request the cancellation of a interbank payment message previously sent (such as FIToFICustomerCreditTransfer, FIToFICustomerDirectDebit or FinancialInstitutionCreditTransfer).

The **FIToFIPaymentCancellationRequest** message supports both the **request for cancellation** (the instructed agent or assignee has not yet processed and forwarded the payment instruction) as well as the **request for refund** (payment has been fully processed already by the instructed agent - or assignee).

# camt.029.001.09 – Resolution of Investigation

(FIN MT Equivalent: MT n96)

## SCOPE

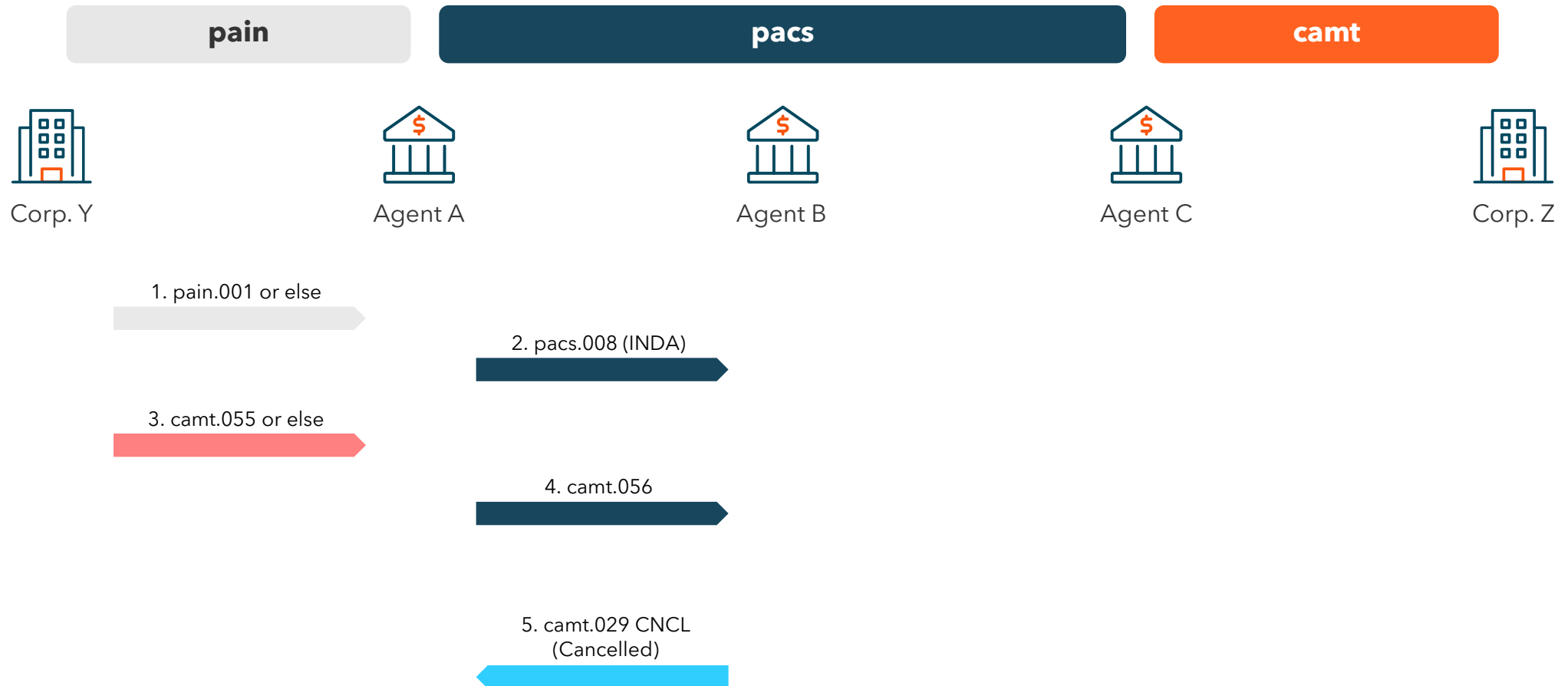
The **ResolutionOfInvestigation** message is sent by a case assignee (in this case, the Instructed Agent of the camt.056) to a case creator/case assigner (in this case, the Instructing Agent of the camt.056).

This message is used to inform of the resolution of a case, and optionally provides details about:

- The corrective action undertaken by the case assignee
- Information on the return where applicable

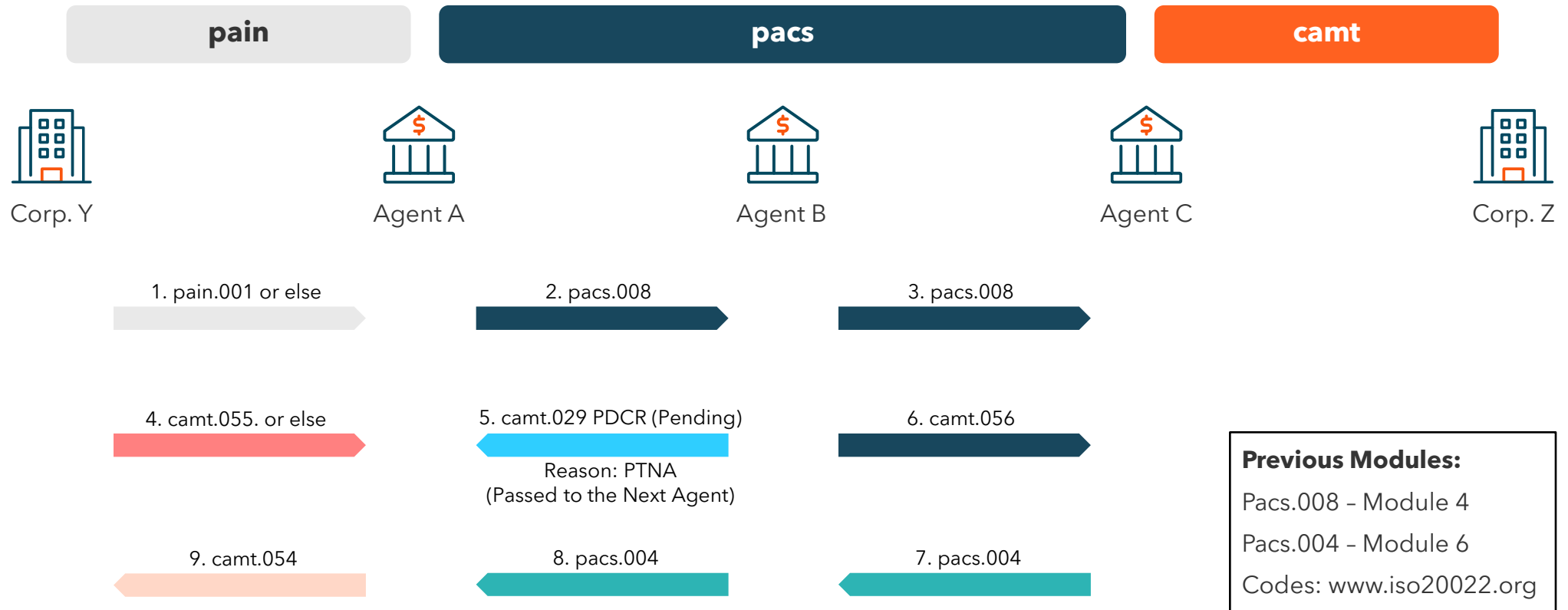
# camt.056.001.08 – Cancellation Request ➡ Positive Outcome

(No Settlement took place)



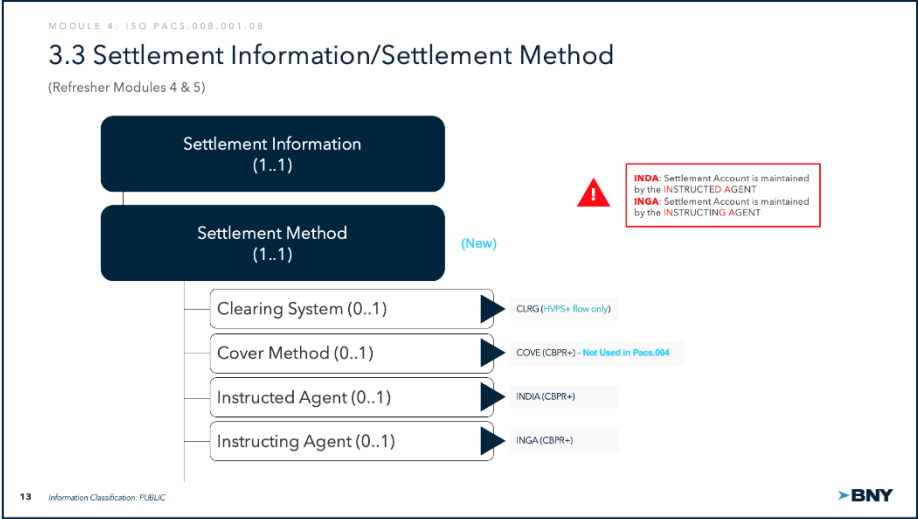
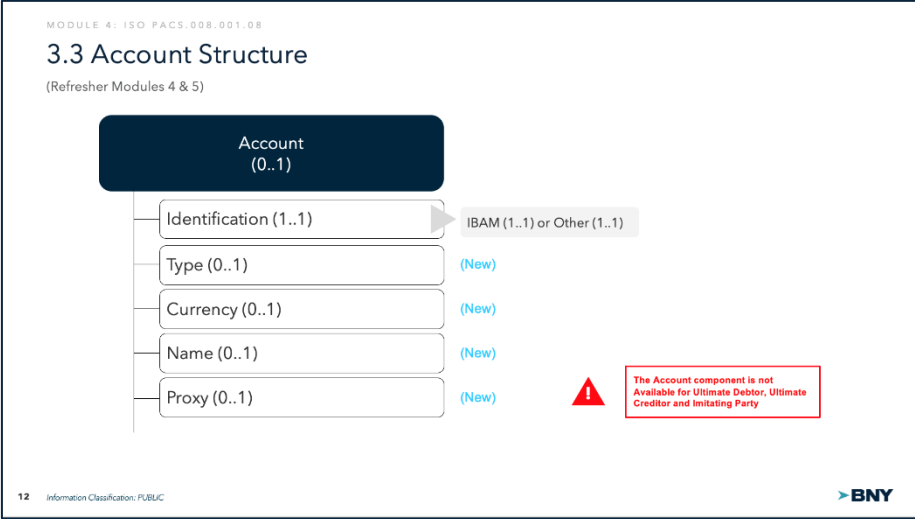
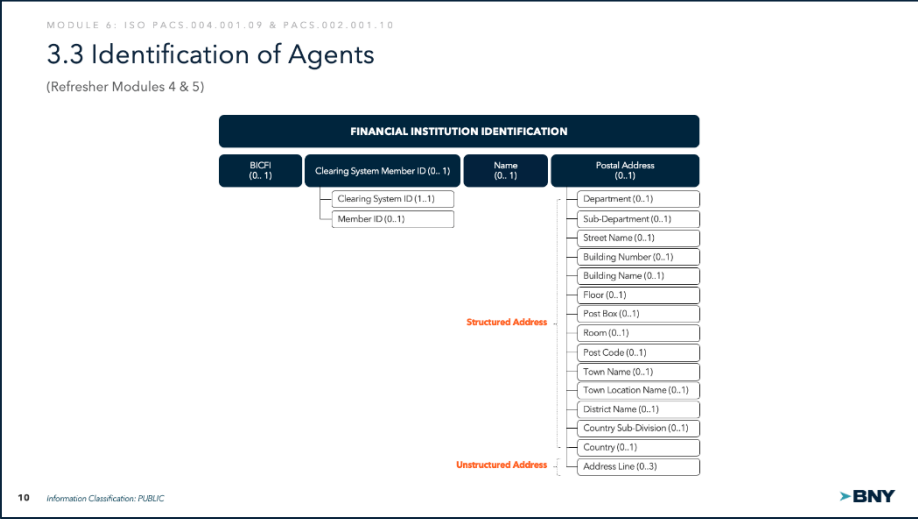
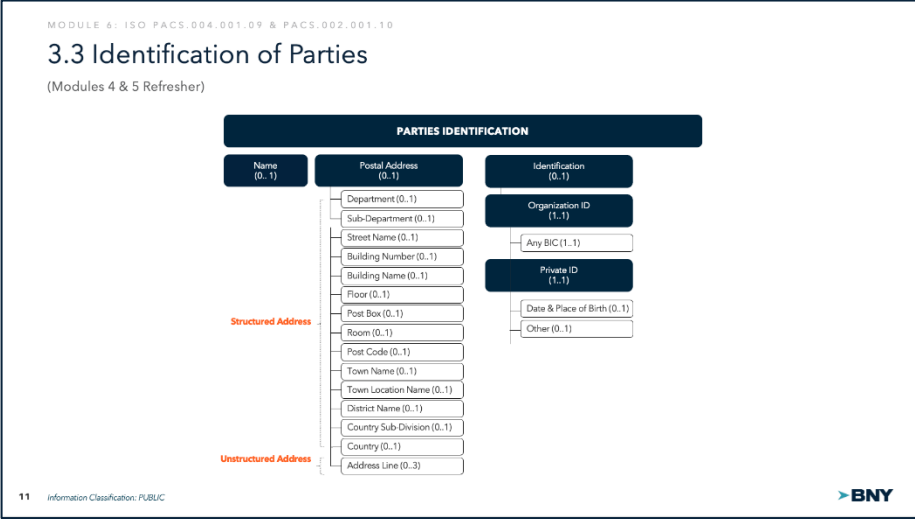
## 2.2 camt.056.001.08 – Cancellation Request ➡ Negative Outcome

(Settlement took place / Agent B)



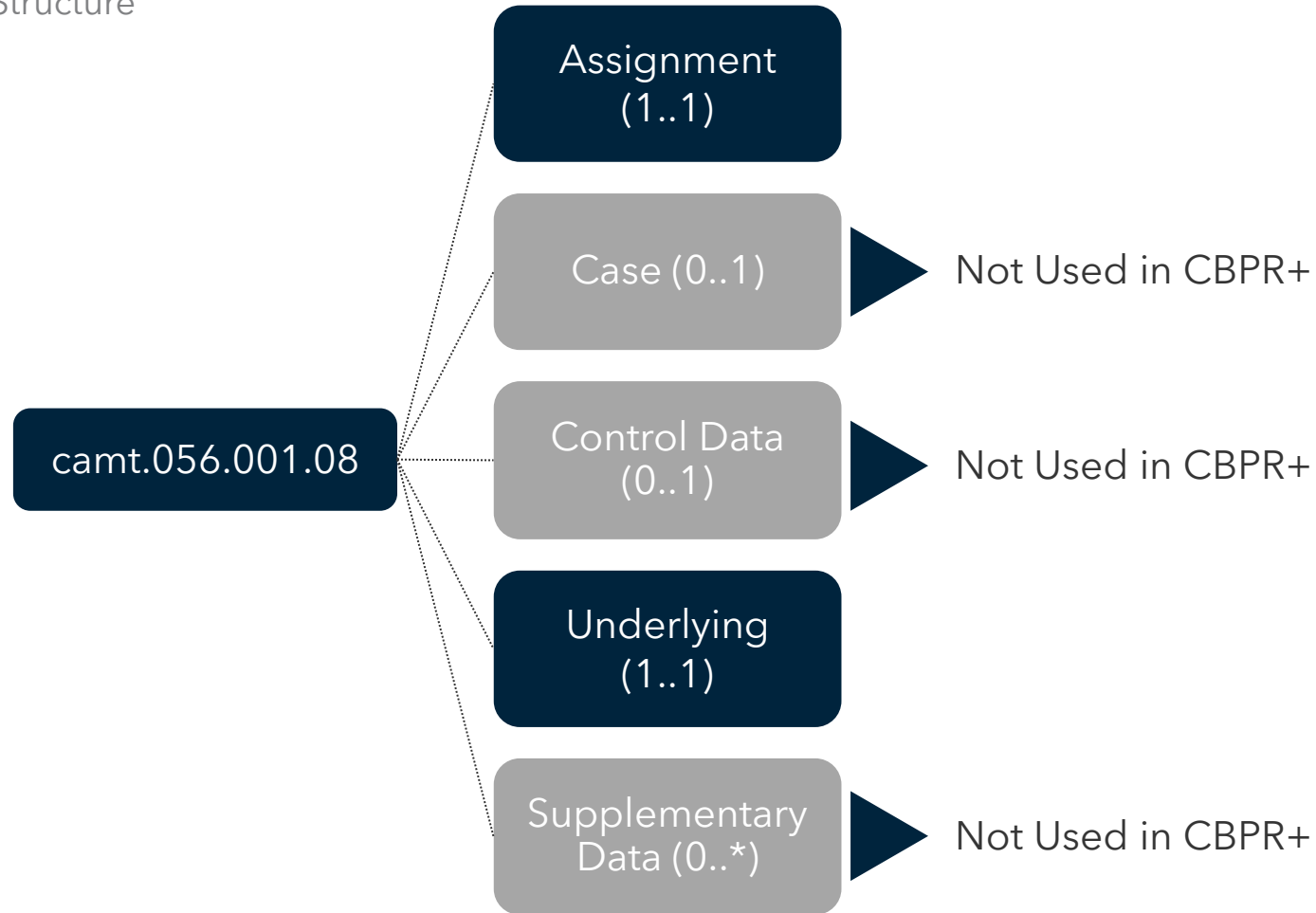
camt.056.001.08

# Reference Previous ISO 20022 Modules for Below Components



# camt.056.001.08

## Message Structure

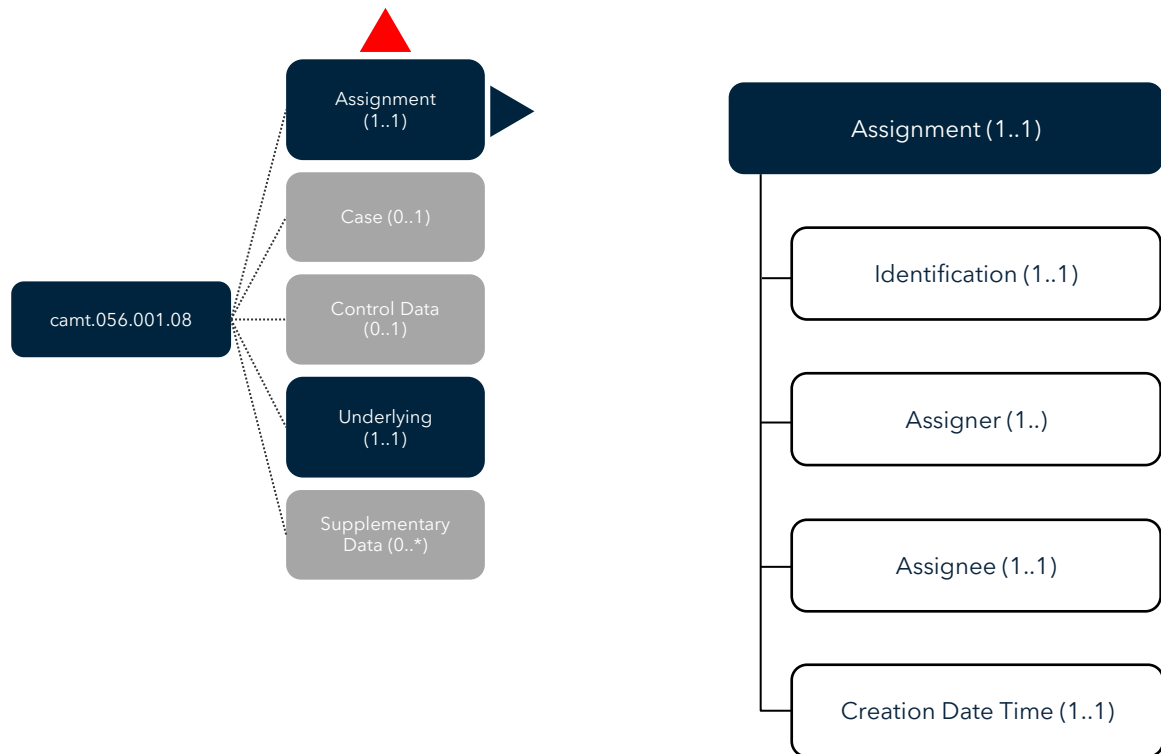


# camt.056.001.08

## Message Structure

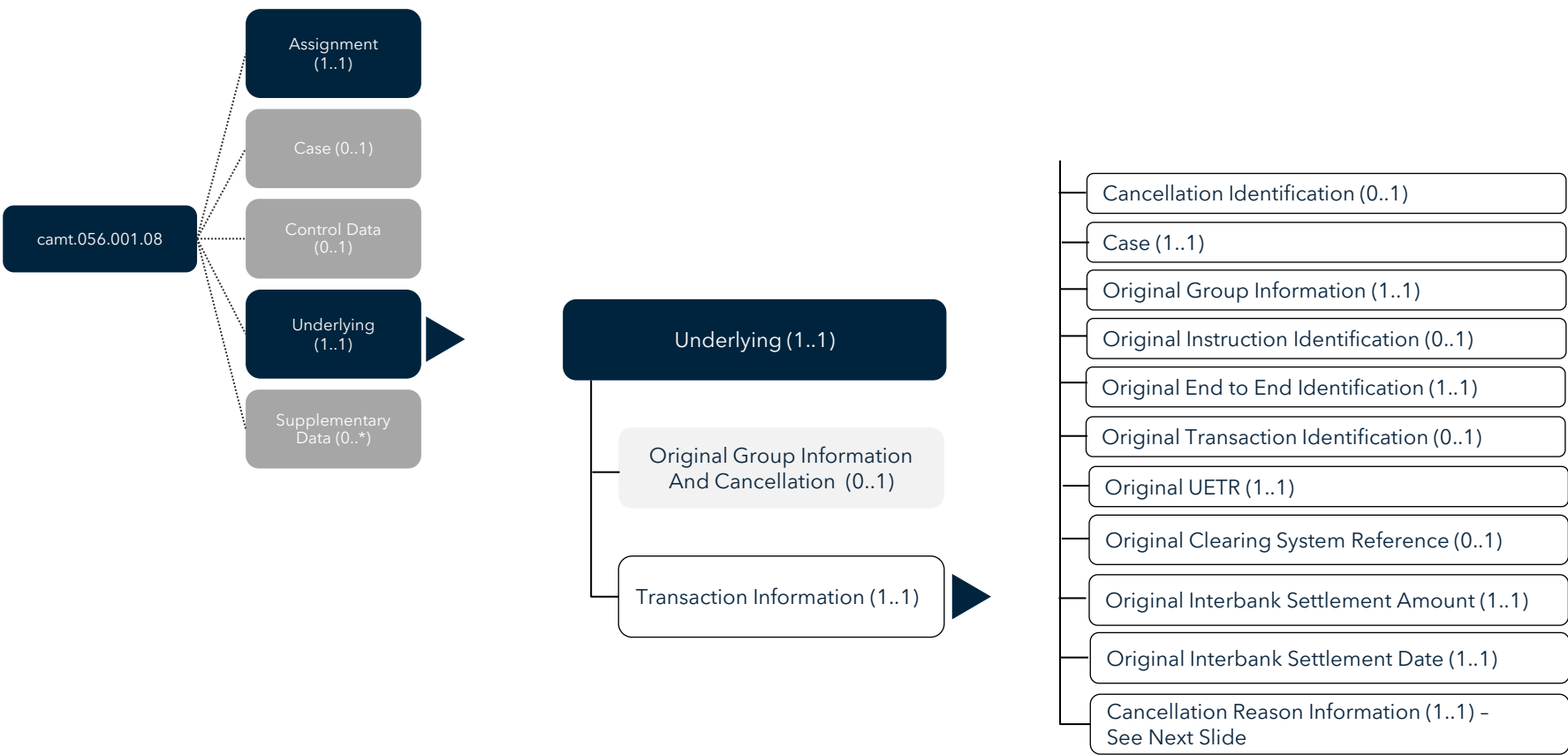
### Introduction

- camt.056 & camt.029 are part of the E&I (Exception & Investigation) set of messages
- E&I messages use the Case Management concept, i.e. Assigner, Assignee, Case Identification, Case Creator.

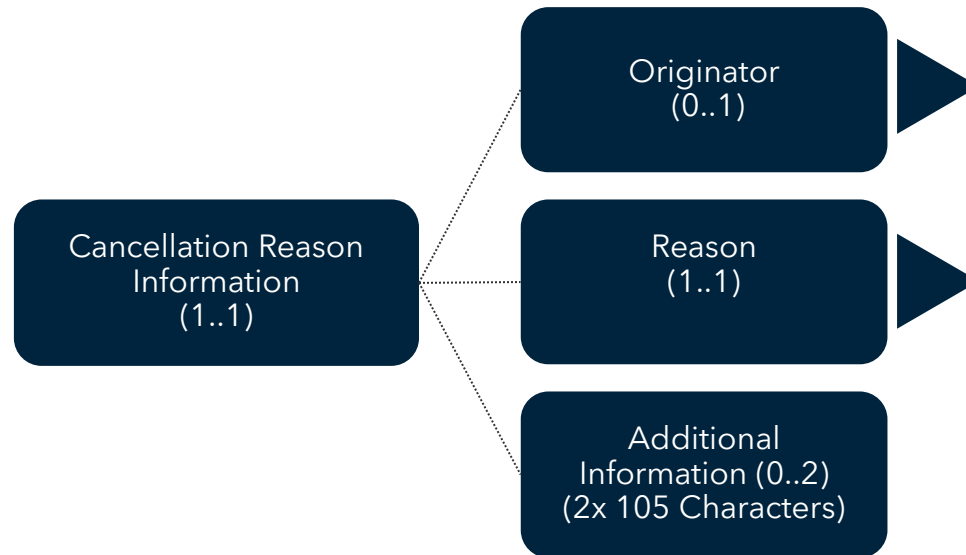


# camt.056.001.08

## Message Structure



# Cancellation Reason Information



MODULE 6: ISO PACS.004.001.09 & PACS.002.001.10  
3.3 Identification of Parties  
(Modules 4 & 5 Refresh)

PARTIES IDENTIFICATION		
Name (0..1)	Postal Address (0..2)	Identification (0..1)
	Department (0..1) Sub-Department (0..1) Street Name (0..1) Building Number (0..1) Building Name (0..1) P.O. Box (0..1) Post Box (0..1) Rooms (0..1) Post Code (0..1) Town Name (0..1) Town Location Name (0..1) District Name (0..1) Country Sub-division (0..1) Country (0..1) Address Line (0..3)	Organisation ID (1..1) Any BIC (1..1) Phone ID (1..1) Date & Place of Birth (0..1) Other (0..1)

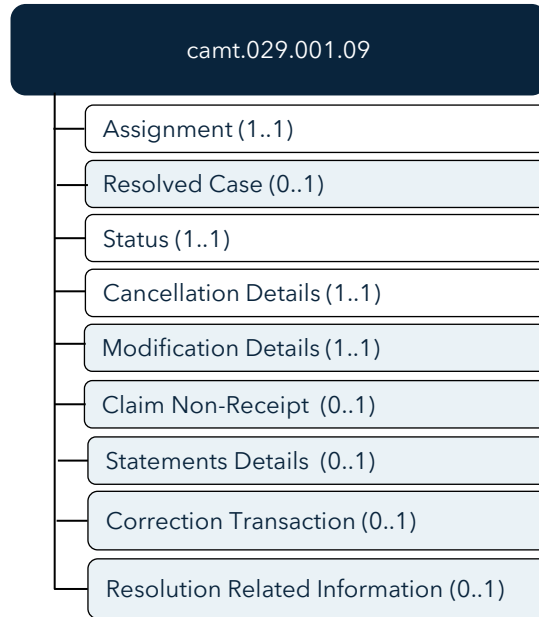
11 Information Classification: PUBLIC

- ❖ Cancel Upon Unable to Apply [CUTA]
- ❖ Cover Cancelled Or Returned [COVR]
- ❖ Duplicate Payment [DUPL]
- ❖ Fraudulent Origin [FRAD]
- ❖ Incorrect Currency [CURR]
- ❖ Incorrect Amount [AM09]
- ❖ Narrative [NARR]
- ❖ Requested By Customer [CUST]
- ❖ Technical Problem [TECH]
- ❖ Undue Payment [UPAY]

camt.029.001.09

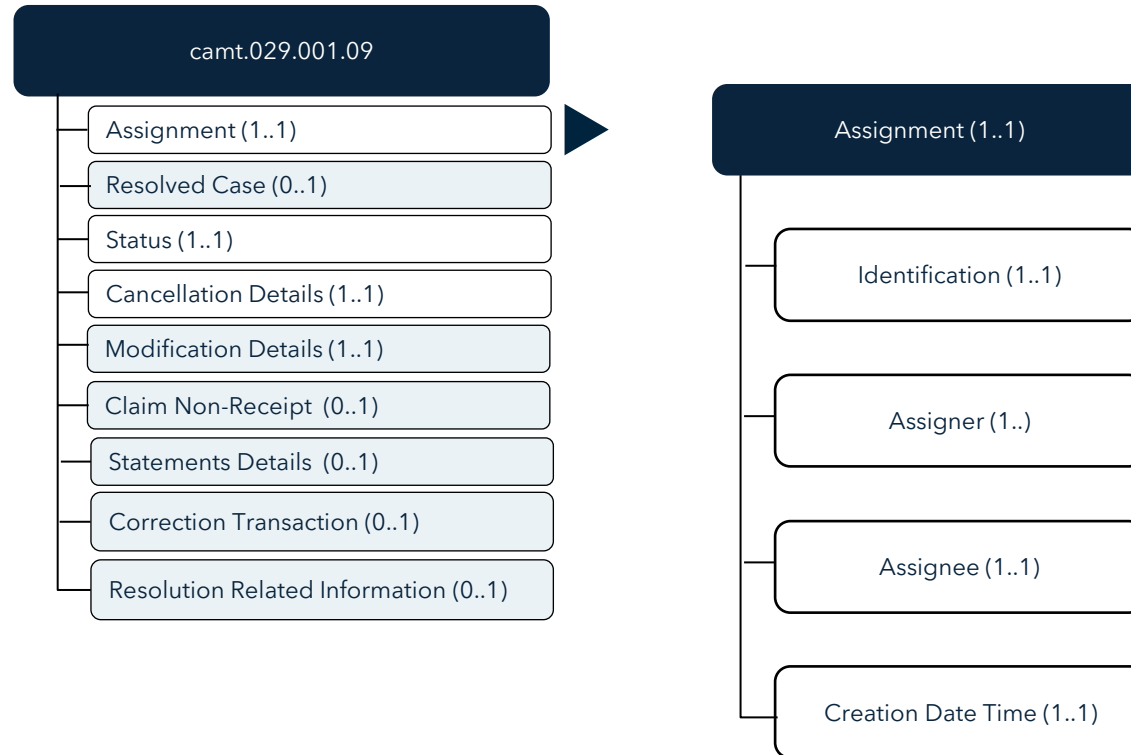
# camt.029.001.09

## Message Structure



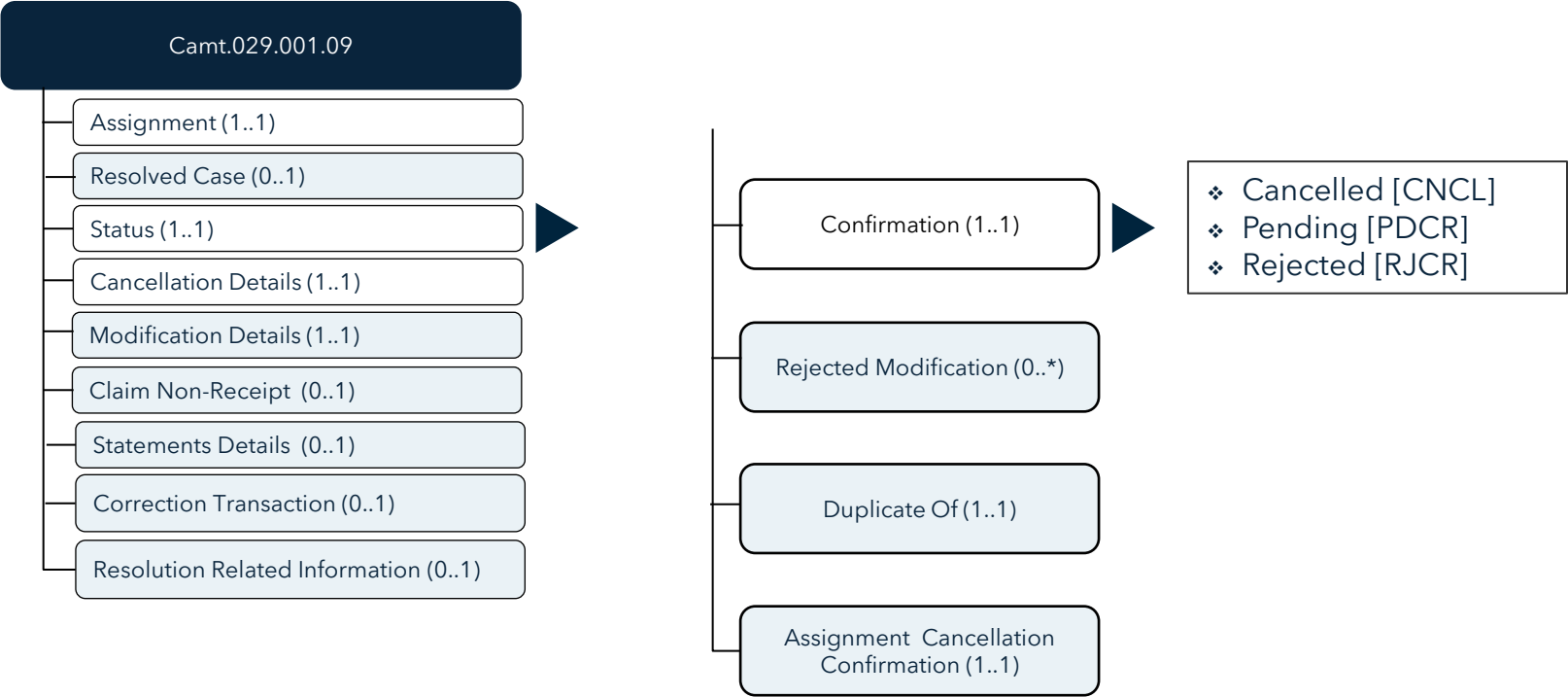
# camt.029.001.09

## Message Structure



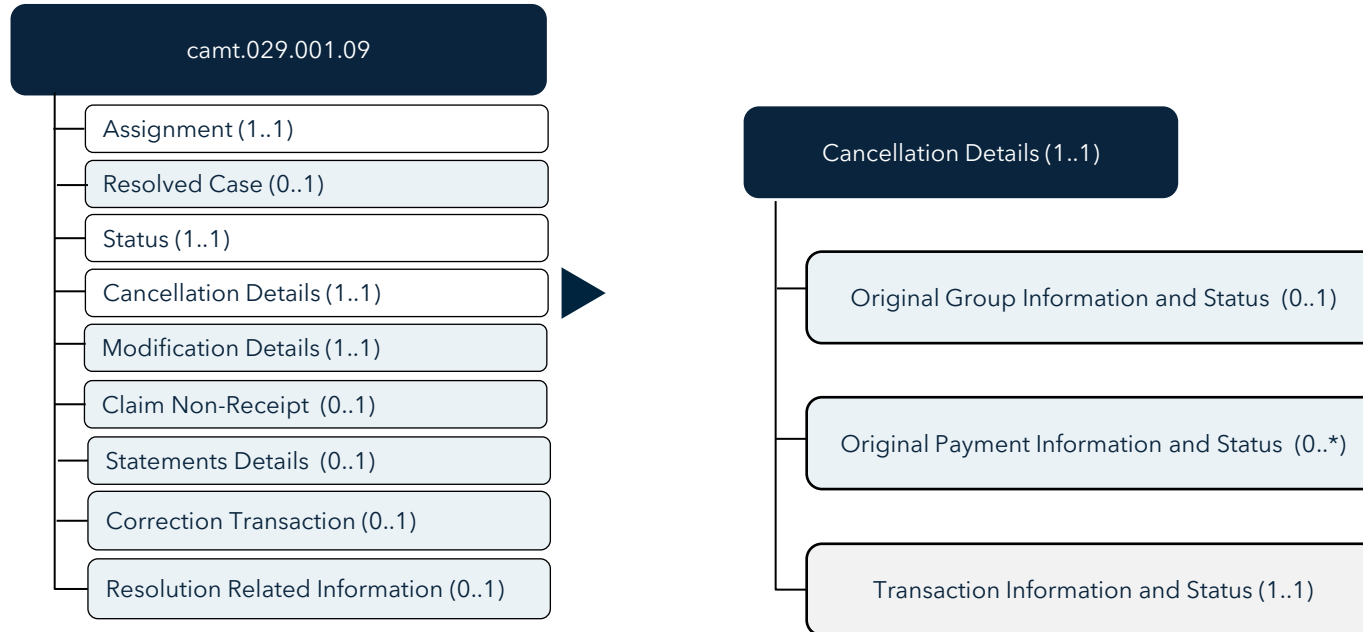
# camt.029.001.09

## Message Structure



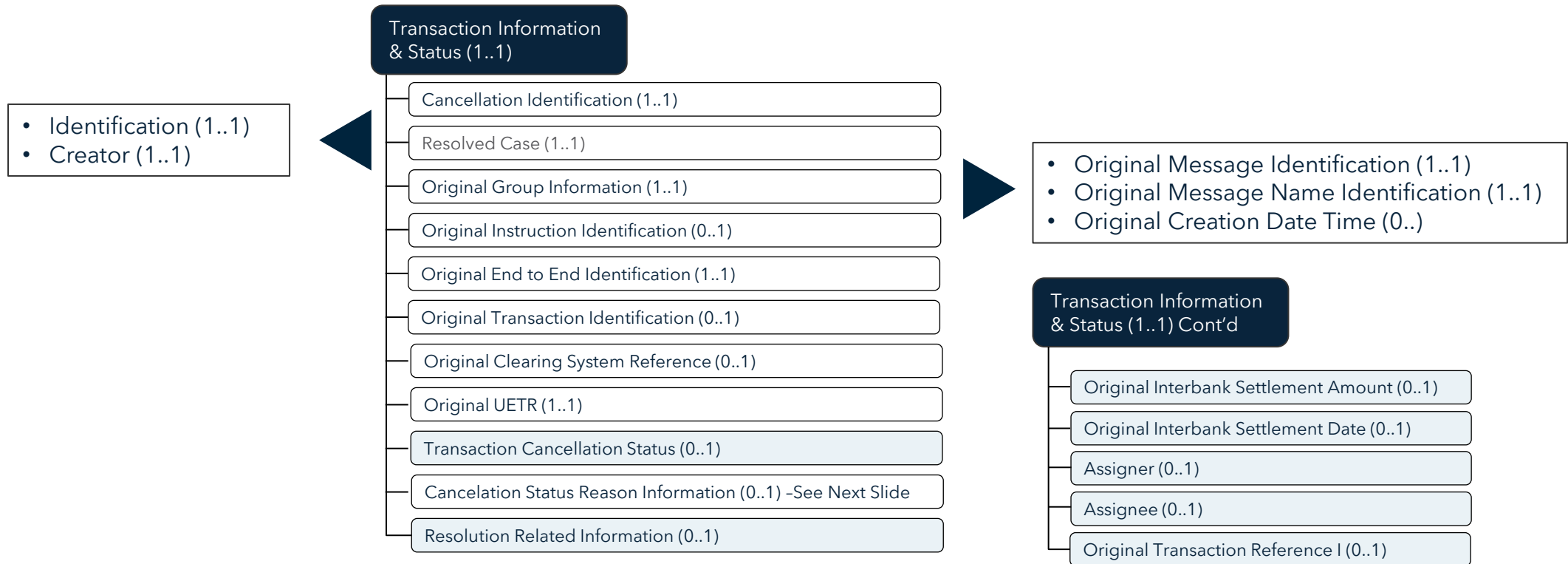
# camt.029.001.09

## Message Structure

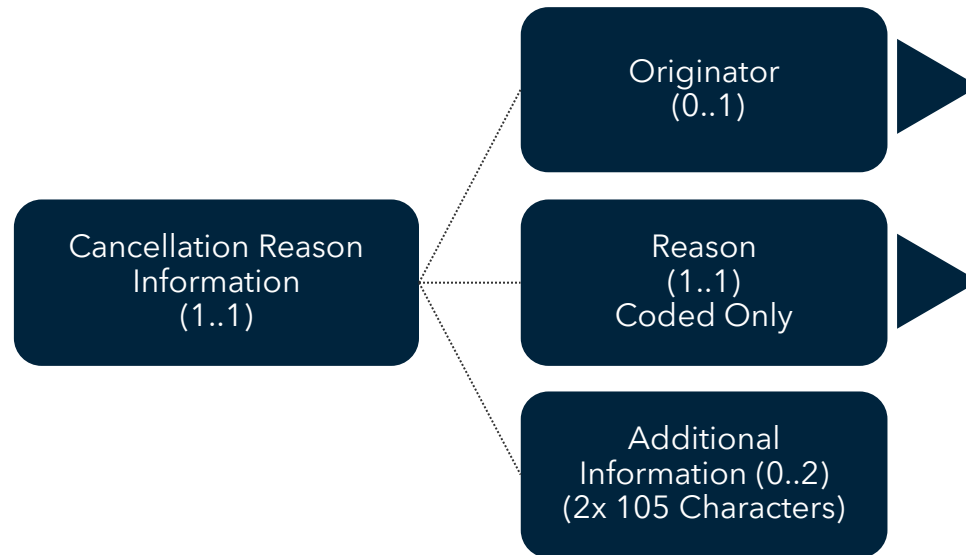


## camt.029.001.09

## Message Structure



# Cancellation Status Reason Information



MODULE 4: ISO PACS.004.001.00 & PACS.002.001.00  
3.3 Identification of Parties  
(Modules 4 & 5 Refresher)

PARTIES IDENTIFICATION		
Name (0..1)	Postal Address (0..1)	Identification (0..1)
	Department (0..1)	Organization ID (1..1)
	Sub-Department (0..1)	
	Street Name (0..1)	Any BIC (1..1)
	Building Number (0..1)	
	Building Name (0..1)	Private ID (1..1)
	Post Office (0..1)	
	Post Box (0..1)	Date & Place of Birth (0..1)
	Room (0..1)	Other (0..1)
	Post Code (0..1)	
	Town Name (0..1)	
	Town Location Name (0..1)	
	District Name (0..1)	
	Country Sub-Division (0..1)	
	Country (0..1)	
	Address Line (0..3)	

11 Information Classification: PUBLIC BNY

- ✓ ❖ Agent Decision [AGNT]
- ✓ ❖ Already Returned [ARDT]
- ✓ ❖ Closed Account Number [AC04]
- ✓ ❖ Customer Decision [CUST]
- ✓ ❖ Indemnity [INDM]
- ✓ ❖ Insufficient Funds [AM04]
- ✓ ❖ Legal Decision [LEGL]
- ✓ ❖ Narrative [NARR]
- ✓ ❖ No Answer From Customer [NOAS]
- ✓ ❖ No Original Transaction Received [NOOR]
- ✓ ❖ Passed To The Next Agent [PTNA]
- ✓ ❖ Requesting Debit Authority [RQDA]

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